

# Anguilla Library Service Annual Report 2010



**“Whatever the cost of our  
libraries, the price is cheap  
compared to that of an  
ignorant nation.”**

**Walter Cronkite**

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2010

Anguilla Library Service Annual Report 2010

**Department of Library Services**  
**Annual Report**

**2010**

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# 2010 At a Glance



✓ 27,908 items checked out, 5,499 more than last year

✓ 464 customers joined the library, total of library cardholders now 2903

✓ Strategic planning for next 5 years started

✓ Community enjoyed remembering Anguillian lore through talks, exhibitions...

✓ More than 1,700 Internet bookings including WiFi users

✓ Total of 21,820 items in library database

✓ "Jolly" summer programme for kids. Over 50 children know more about "jollification"

## **MISSION STATEMENT**

**TO PROVIDE CONTEMPORARY, COMPREHENSIVE AND INTEGRATED LIBRARY, ARCHIVES AND INFORMATION SERVICES RELEVANT TO THE SOCIAL, CULTURAL, EDUCATIONAL, BUSINESS AND INFORMATIONAL NEEDS OF THE COMMUNITY.**

## **VISION**

**THE DEPARTMENT OF LIBRARY SERVICES OPENS DOORS TO INFORMATION RESOURCES THAT RESPOND TO NATIONAL GOALS AND PRIORITIES, FOSTERS LIFELONG LEARNING AND ALSO THE PRESERVATION OF THE CULTURAL HERITAGE.**

## 1. DIRECTOR'S REMARKS



Despite the economic challenges, the year 2010 was a relatively productive one in the Department of Library Services. It was a year of pursuing and forging partnerships; and with the unwavering support of the Ministry with responsibility for Library Services, there was no diminution in the quality of service offered to the public; instead every attempt was made to continuously enhance the quality of the product offered to patrons.

This year marked the beginning of closer collaboration with the Ministry of Education when the library staff was able to draw on its planning expertise for the development of a strategic plan for a much more visible and vital community presence over the next five years, albeit within the context of ongoing budget cuts.

The Library Staff takes great pride in serving the public and continues to strive to offer service of the highest quality, and for this the staff must be commended very highly. Additionally, without the generous donations from corporations, community groups and individuals that helped to sustain services, not much growth would have been recorded for 2010. It was a year for many expressions of gratitude.

## 2. INFORMATION RESOURCES

### 2.1 Collection Development

The Library's ability to develop and increase its collection was deeply impacted by a significant cut in the information resources budget due to the severity of the financial situation that the Government of Anguilla is facing. In 2009, the information resources budget was \$98,742.98, this was greatly reduced to \$53,684.88 in 2010. Therefore, the library was not able to purchase as much information resources as it would have liked for various sections of the library. There was need for careful consideration when determining what resources were purchased for 2010. However, this led some sections to be neglected over other more popular sections like the Adult Fiction and Children's Library. This neglect was particularly the case in the General Reference and Non-fiction Sections. In those particular sections, information resources usually cost more but greater effort will be made in 2011 to stock these areas with new information resources. Additionally, as in previous years, in 2010 the library's collection grew through the generous contributions from the Anguillian community. Therefore, the library is once again very indebted to persons who contributed and donated items to the library.

The Department of Library Services had its annual visit with a representative from Gumdrop Books which resulted in a purchase for books geared towards the reading needs of students from Kindergarten through Grade 8. Topics covered included the areas of science, environment and social issues as well as general items to promote literacy and numeracy. During the meeting it was also agreed that half of the bill would be paid in 2011. This decision was made so that the library would be able to purchase other information materials from other suppliers, pay for periodical subscriptions and the renewal of Alexandria software. The library also purchased popular DVDs and book



titles to target the reading interests of adults, teens and children from Baker and Taylor. In terms of the new audiovisual service (DVDs and CDs) introduced in 2009, the library was not able to make as much purchases as we would have liked, which would have further greatly enhanced and promoted this new service. The Library also purchased recommended titles for the Star Fall Reading Programme which were loaned to the Chief Education Officer.

In 2010, the backlog of information resources for cataloguing and data entry was done with special focus being paid to the Caribbean Reference and General Reference Sections. A major weeding project was also undertaken to deal with the backlog of donations residing in the library's corridors and courtyard area. Currently, the library database stands at 21,820 items.

## 2.2 Circulation and IT

Circulation activity is the heart of every library. From the circulation activity, libraries get useful data that will help in determining the needs of its customers. Circulation plays an important part in how libraries determine what resources should be selected and acquired.

Despite major financial shortcomings the Department of Library Services still managed to have a very good year. The library again saw a significant increase in its circulation activity. In 2010, the library checked out 27,908 information items whereas in 2009, 22,409 information items were checked out. Thus, the library saw an increase of 5,499 information items such as books, magazines and DVDs going out on loan to patrons.

When looking at the checkout data for the last three years, the library continued to show steady growth in the usage of its information resources (see figure 1 and 2). Tables 1 and 2 illustrate a break down of the usage numbers by month for the last two years.

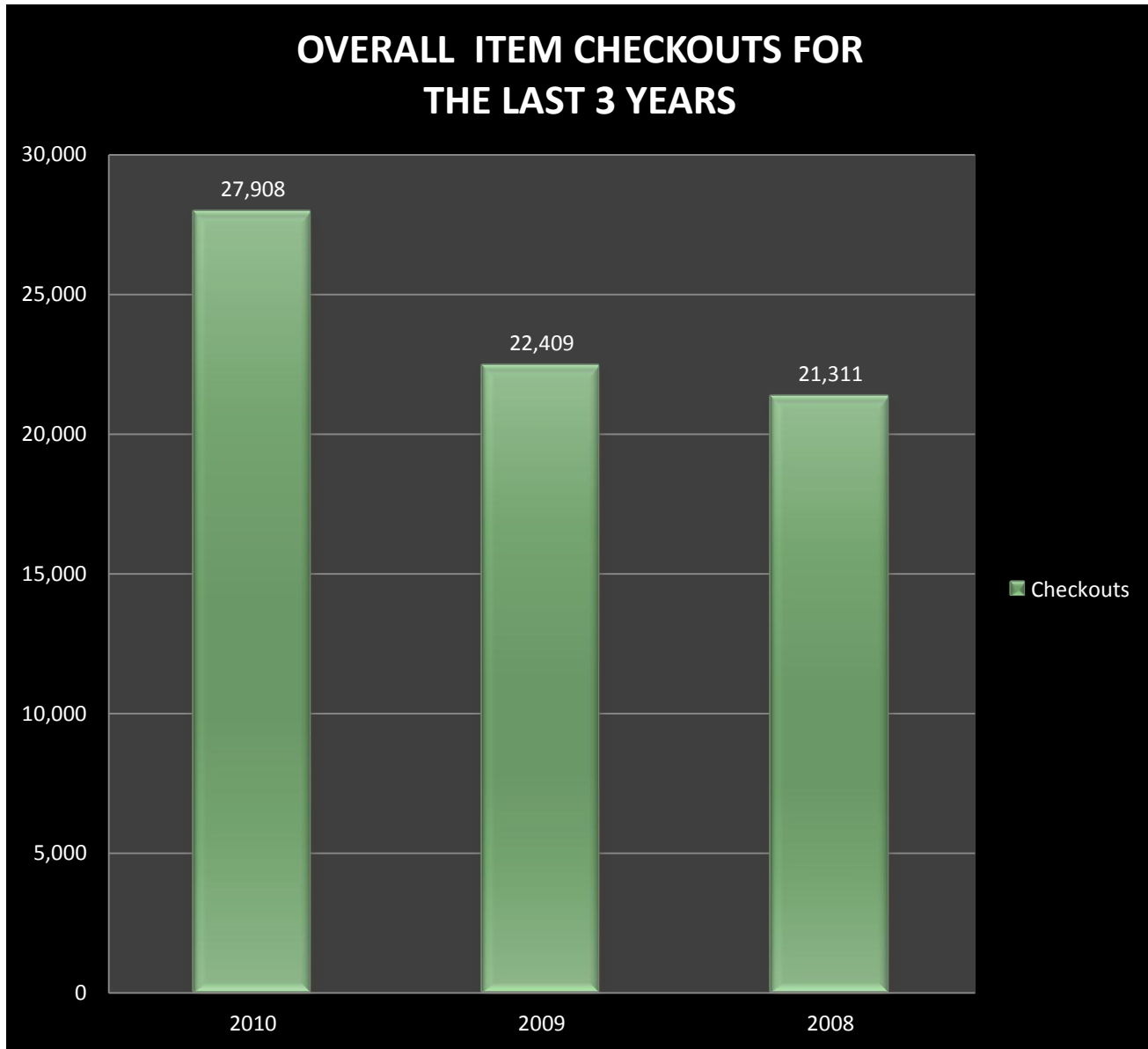
The library's cataloguing and circulation activities continued to be supported by the library integrated system, Alexandria. Since, its first installation in 2006, the Alexandria software continued to be instrumental in linking the library's various activities together. For instance, Alexandria is the tool that links patrons to the information resources ready for loan. Alexandria is also important because it gathers vital statistical data. For example, Alexandria has been useful in obtaining data on the number of items checked out and how many items are currently in the library stock.

In 2010, over 1,700 Internet bookings were recorded for the public access computers. There were also a significant number of bookings on the public access computers made by students who used the computers for research and the typing of their assignments.

None of the activities mentioned above would be possible without the support from DITES. DITES continued in 2010 to assist the library with vital Alexandria updates and maintenance of the public access computers. Additionally, DITES also continued to work on the library website which, due to some hurdles, has not been able to go live to the public.



Figure 1:



Shows the number of information resources (examples: books, magazines & DVDs) checked out of the library for the last three years. 2010 highlights a fairly significant increase from the years 2008 and 2009.

**Table 1: 2009 CIRCULATION STATISTICS**

Month of Year	1 time Checked Outs	2 and 3 time Check outs	RETURNS	Hold Request
<b>January</b>	1146	333	1058	17
<b>February</b>	2567	705	2460	37
<b>March</b>	1255	419	1297	22
<b>April</b>	1112	357	1066	11
<b>May</b>	1197	360	1147	13
<b>June</b>	1194	346	1218	18
<b>July</b>	883	270	988	9
<b>August</b>	1548	246	1560	6
<b>September</b>	1810	458	1671	10
<b>October</b>	1855	509	1432	11
<b>November</b>	1641	531	1592	5
<b>December</b>	1241	426	1388	4
<b>Sub Totals</b>	17449	+ 4960	16,877	163
<b>TOTALS</b>	= 22,409		16,877	163

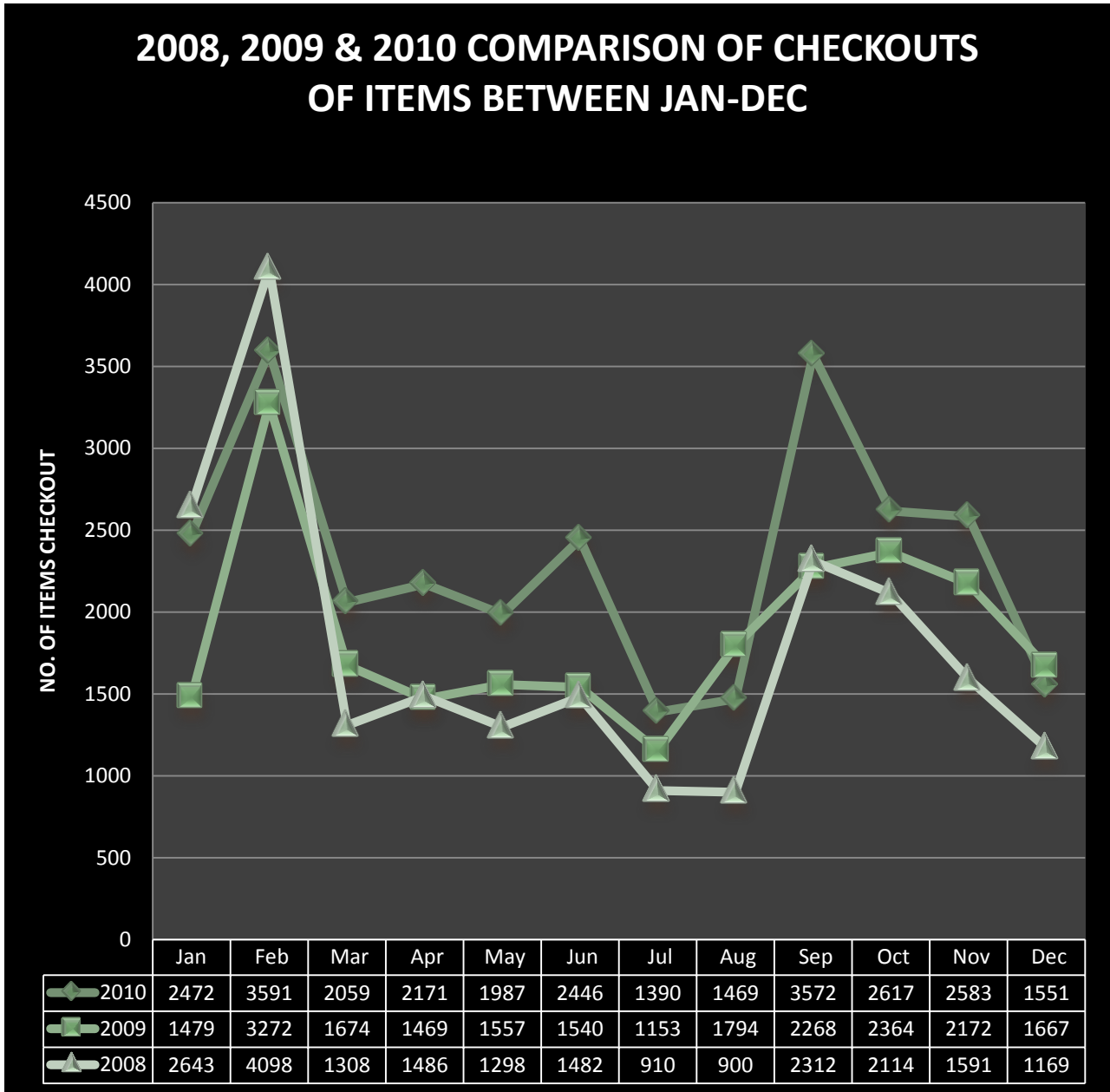
The above table illustrates the key transactions of the circulation desk for library information resources that include books, periodicals, CDs and DVDs for the period 1<sup>st</sup> January to 31<sup>st</sup> December 2009 arranged by the months of the year.

**Table 2: 2010 CIRCULATION STATISTICS**

Month of Year	1 time Check Outs	2 or 3 time check outs	RETURNS	Hold Request
January	1800	672	1637	5
February	3484	1107	2298	2
March	1627	432	1762	15
April	1706	465	1693	15
May	1550	437	1538	4
June	1738	708	1695	7
July	993	397	1120	9
August	1122	347	1096	5
September	3130	442	2766	8
October	2096	521	1963	6
November	2058	525	2103	3
December	1150	401	1222	3
<b>Sub totals</b>	21454	+ 6454	20,893	82
<b>TOTALS</b>	= 27,908		20,893	82

This table shows the transactions of the circulation desk for information resources such as books, periodicals, CDs and DVDs for the period 1<sup>st</sup> January to 31<sup>st</sup> 2010 arranged by the months of the year. Additionally, the above table shows the significant increase in the checkouts of information resources for 2010.

Figure 2:



An additional comparative illustration of information resources usage from Jan-Dec during the years 2008, 2009 and 2010.

## 2.3 Patrons

The Department of Library Services continued its commitment to serving the entire Anguillian community. Currently, the library has a customer base of 2903 patrons, a substantial increase from last year's total of 2439 (see figure 3 and figure 4). Hence, a total of 464 new patrons were added to the library's customer base. The library saw increases in major patron categories; Child (Primary), Child (Secondary), Special Reader (Adult), Special Reader (Child) and Adult. However, greater effort still needs to be made to appeal to the public about the library's place and importance in the community. Hence, the library will continue to aim for a higher percentage of the Anguillian population using its resources and services.

In 2010, the library continued to provide information resources to host organisations such as the primary schools, HM Prison, the Rehabilitation and Probation Centre, Workshop Initiative for Special Education (WISE), two pre-schools; the Church of God of Prophecy Pre-school and the Island Harbour Pre-school.

Patrons coming through the library's doors are exposed to a number of services such as books for loan, newspapers and magazines, CD and DVD loans, Internet and computer access, printing and photocopying services, reference resources, children's library services, exhibition space, meeting spaces, community bulletin board and outreach programmes.



Figure 3:

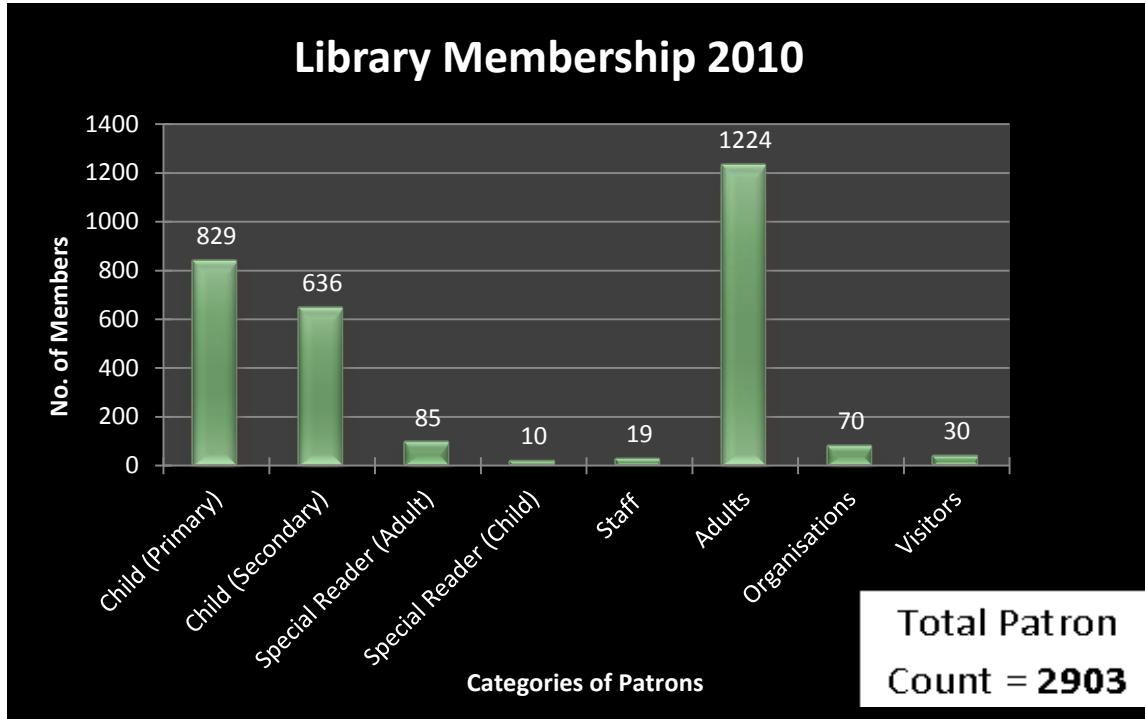
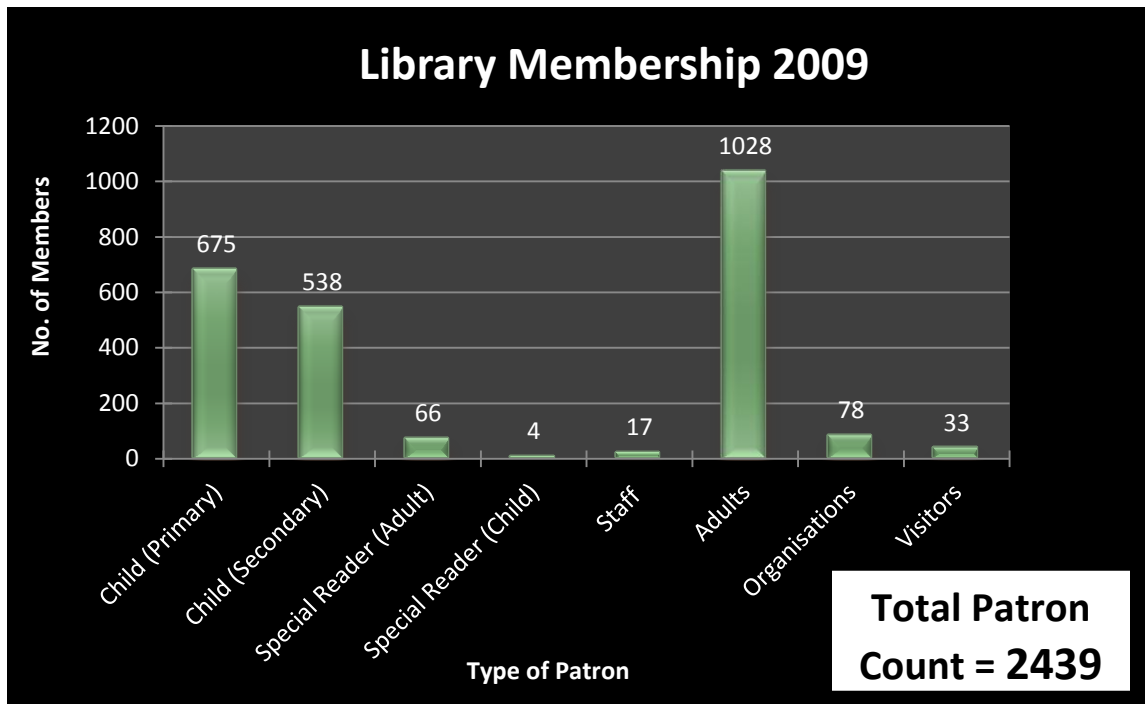


Figure 4:



The above charts show the library membership count for the years 2009 and 2010 respectively.

## 3. STAFF MATTERS

### 3.1 Management

The practice of weekly meetings for senior staff members continued in 2010. These meetings served to keep senior staff abreast of developments within the department and across the ministry. They allowed staff to share their ideas and to have input into the management and smooth running of the department. Some planning is also undertaken during these management sessions especially as it relates to information sharing with the rest of the department.

Additionally, the Director meets regularly with the permanent secretary during which updates on the department's activities and progress are given. The Education Planner met with the senior library staff to begin the first stage of creating a strategic plan for 2011 – 2016. Raising awareness, building institutional capacity and improving access to information were some of the priority areas identified for setting objectives.

### 3.2 Staff Development

During the year Anthea Roach completed the first year of her degree in Information Library Science at the University of Wales at Aberystwyth in the United Kingdom, but chose to take a year out. Miss Roach will resume her studies in the fall of 2011.

The staff of the Anguilla Library Service was also exposed to and attended many workshops and training sessions throughout the year. Anthea Roach and Casilda Thomas attended the 4<sup>th</sup> Annual National Youth Conference which covered youth development and violence in Anguilla.

Julianne Leveret attended the CARBICA IX in Trinidad from October 31<sup>st</sup> – November 6<sup>th</sup>, 2010. This workshop was organized and partly funded by CARBICA with Miss Leveret covering the cost of meals. Carmen Oliveras, Deputy Director, attended the Caribbean Educational Advising Workshop in Miami from 7<sup>th</sup> – 11<sup>th</sup> June, 2010, which was organized and fully funded by Education USA.

Bernard Wattley and Julianne Leveret attended the Results Based Management from 11<sup>th</sup> – 13<sup>th</sup> October, 2010 and the Statistics in Management workshops. Julianne Leveret and Kurlida Richardson attended the Human Rights Workshop which took place from the 18<sup>th</sup> – 22<sup>nd</sup> October, 2010.

Over a three week period beginning in January staff underwent training via a series of webinars hosted by Companion Corp, producers of the Alexandria software for information management systems; training covered the inputting and retrieval of bibliographic and user data. This was in relation to the upgrading of the system.

Miss Anika Hughes attended fortnightly meetings for the Education Literacy Campaign which is ongoing.

Mrs Carmen Oliveras and Miss Anthea Roach represented the library through their participation in the 2010 College Fair in collaboration with the Anguilla Careers & Guidance Unit, ALHCS.

### 3.3 In-House Matters

The Draft Behaviour Policy is still in draft mode and in need of revision and consensus through consultation with all stakeholders. It has been sent to the Permanent Secretary for further revision.

Mr Cecil Riley retired from the post of Security Officer during the month of April and Mr Kelley Fleming took up the post of Security Officer as of May 2010.

Mrs Rozell Hennis-Richardson, the Executive Secretary, was transferred to the Department of Fisheries during the month of July. Miss Cutelyn Phillips was welcomed to the staff as of 1<sup>st</sup> July, 2010 as Executive Secretary.

Mr Bernard Wattley, Director of Library Services was expected to take up the post of Dean of The Anguilla Community College on secondment as of 1<sup>st</sup> January, 2011.

The staff of the Department of Library Services held a retirement party for Mr Cecil Riley, a farewell party for Mrs Rozell Hennis-Richardson, and a breakfast farewell for Mr Bernard Wattley. They were all sent off with the best of wishes for success in all their endeavours.

The Staff of the library celebrated their Christmas get together with an overnight stay in St. Maarten, where they had dinner, sang karaoke and enjoyed some dancing.



## 4. REACHING OUT

### 4.1 Schools' Library Programme

The Department of Library Services continued in 2010 to distribute a box of books to each classroom of the primary schools including those that are privately run. Teachers also requested books geared towards the special needs students at the primary schools and some teachers have also requested that more books be allocated to their kindergarten class. Some teachers have also been borrowing DVDs in areas like language arts and sex education for group viewing and discussion periods with their students.

Since 2009, this programme has expanded to organisations outside the primary school sphere. In 2010, the expansion of programme outside of schools continued to grow and can be seen through the number of organisations that requested to be part of the programme. During the year requests for boxes of books were received from Zenaida, WISE, the Rehabilitation and Probation Centre, HM Prison, Campus C, a community centre in Island Harbour, the Island Harbour Pre-School and Church of God of Holiness Pre-school. The library also received a request from an upcoming community centre in East End.

Several classes of young students were introduced to the resources of the Library; these visits also included dramatic presentations from picture books.

Reading is fundamental and it is our duty during this period when plans for a literacy campaign are being finalised to encourage students and adults alike to read.

## 4.2 Cushion Club

The Library continued to host its weekly Saturday programme geared towards children called the Cushion Club. Children exposed to this programme get to hear wonderful stories, learn fun songs and other activities. They are also encouraged to read aloud, borrow books for home reading and talk about the books they have read. During October, Financial Literacy Month, the staff of the ECCB used the Cushion Club as a vehicle for introducing children to money management through stories and games.

The Saturday Morning Programme relies on volunteers and staff members who give of their time and skills to help our children. Special mention has to be made of Mrs Janis Elijah and Mrs Civilla Kentish and other members of the Lyons Club for their dedication and the voluntary support rendered to our Saturday Morning Programme. Library staff member, Casilda Thomas, deserves credit for her unwavering dedication to the Cushion Club.



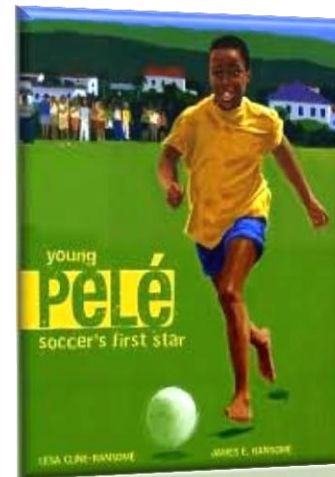
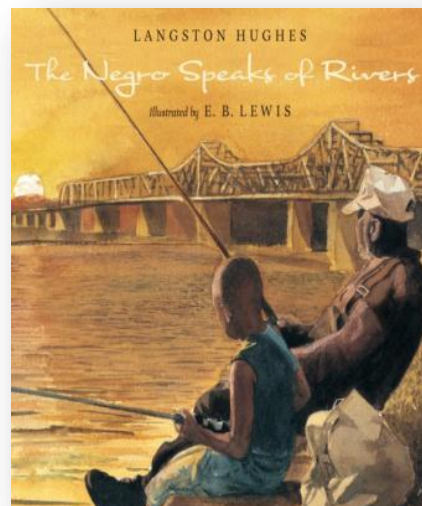




### 4.3 Book of the Week

With the continued support from the Anguilla Social Security Board and collaboration with Radio Anguilla, summaries of books are prepared for broadcast, one title each week. The priority focus for the selection of titles remains on both juvenile and adult works out of the Caribbean and African American experience. “Book of the Week” offers the opportunity to publicise some of the library’s resources and also make listeners aware of other people’s thoughts and life lessons. Some books offer advice for self improvement, self-help activities or about topics for sharing with children. Certain titles are re-broadcast to coincide with special events on the national calendar like the Anguilla Revolution, Mothers’ Day, carnival or Christmas.

#### SOME OF TITLES PREPARED FOR BROADCAST:-





- ❖ ***Ning's Troubles*** – authored by Anguillian Lottis Hodge, details her life's struggles growing up in Anguilla and St Kitts.
- ❖ ***Coffee Will Make You Black*** – by April Sinclair tells about a young African American teenager struggling to find her true identity in Chicago during the turbulent 1960s.
- ❖ ***Young Pele: Soccer's First Star*** – by Lesa Cline-Ransome, chronicles the life of one of soccer's greatest superstars
- ❖ ***The Hemingeses of Monticello*** - by African American, Annette Gordon-Reid, a professor of both history and law, reconstructs a fascinating and scholarly account of the tangled tapestry of relationships during slavery.
- ❖ ***The Street*** - Published in 1946 and a long overlooked literary masterpiece, is the classic first novel by highly acclaimed author Ann Petry, who became the first black woman to have book sales of over one million copies.
- ❖ ***Game Change: Obama and the Clintons, McCain and Palin, and the Race of a Lifetime*** - John Heilemann and Mark Halperin's account of the 2008 election which resulted in Obama becoming America's first black president.
- ❖ ***Negro Speaks of Rivers*** – is a stunningly illustrated book for children that depicts the stirring poem by African American Langston Hughes when he was only seventeen years old.
- ❖ ***Anguilla's Battle of Freedom*** – from Anguillian Historian Colville Petty and Journalist Nat Hodge, we get a dramatic account of the activities leading up to, and following what is known as 'The Anguilla Revolution'.

#### 4.4 *Jollification Time* :Children’s Library Annual Summer Programme (CLASP)

A copy of the photographic and audio documentation of traditional customs recorded by renowned folklorist, Alan Lomax, in 1962 was acquired through doctoral researcher, Don Walicek. Feedback from several public presentations based on this archive underscored the need for youth to be sensitised to Anguillan traditions. In this regard it was felt that CLASP could be used as an initiative for the involvement of youth.

“Jollification Time” emerged as the theme slogan; from focus on this theme it was expected that the participants would:

- become aware of the concept of jollification as a community effort for mutual benefit
- appreciate the role of music and song in nurturing community cohesion
- learn and perform some of the traditional songs and games from the 1962 Lomax oral history field trip
- create culturally relevant items in various formats





## Participants

Fifty-four (54) children were divided into the following teams with 'theme' related names taken from the jollification interviews of 1962 and representative of food, songs and cooperative labour:

- **Johnny cakes** (5-7 years)
- **Shantees** (8-9 years)
- **Jollies** (10-12 years)

Overall the age groups were manageable; supervision challenges surfaced in some instances due to the absence of helpers. This underscores the need to attract help who can deliver in terms of time, energy and interest. The children were generally engaged in the programme's activities and responses point to a high level of enjoyment.













### Resource Persons

The competence, energy, interest and dedication of all resource persons associated with CLASP 2010 can be rated as exemplary. As usual not enough can be said about the motivational, teaching and creative skills of CLASP facilitator, A-dZiko Simba. All CLASP personnel echo her sentiments in recognition of the sterling contribution of security officer, Kelley Fleming. For Professor Don Walicek assisting with CLASP offers opportunities for the use and transmission of information gathered through research with the 'domino' effect of collecting more information.

Well-known teachers, who are steeped in the knowledge of traditional customs, Valerie Hodge and Hyacinth Hughes, gave an energetic presentation during the orientation sessions for CLASP staff.



Leroy Browne and Kenneth Richardson were unexpected discoveries of CLASP 2010. Both knowledgeable, well-organized and dedicated to their crafts, they helped to give substance to the respective field trips and also contributed to the closing presentations.

Other stellar contributions came from Joan Carty, Gabriel Klaren and Mary Chewing who love sharing their skills. Ms Carty ensured that some of the children were introduced to basic techniques in maypole dancing. A mural, reflecting this year's theme, is testament to the artistry of Ms Klaren. Mrs. Chewing supplied valuable resources such as a donated book of games from the Caribbean that was part of the Lomax Collection and materials for various activities.





## Activities

Sessions for songs, games, research, stories, trips, dance and crafts were planned to reinforce understanding of the jollification tradition. During discussions re documenting CLASP 2010, Dr Walicek suggested the creation of a webpage and teamed up with Jansie Webster to develop the site for showcasing the events of CLASP with contributions from various members of staff.

More details about the daily activities can be accessed at the CLASP 2010 website - [www.clasp2010.weebly.com](http://www.clasp2010.weebly.com)

This was indeed a significant strategy to disseminate information about the programme, a cost effective means of displaying photographs and also facilitated documentation for reference purposes. Some of the teen participants enjoyed writing comments about CLASP on the site.





All the field trips highlighted the benefits of working together. During the visit to Desert Green Organic Farm, proprietor, Leroy Browne, organized tasks that the children could engage in. A beach cleanup was part of the activities for the trip to Shoal Bay. Learning about making thatch brooms introduced one CLASP team to the rich reservoir of skills in traditional crafts and music in the person of Kenneth Richardson of West End.

For the closing presentations CLASP teams told the story of “Ananse and his Jolly Tune” in which Ananse learns the value of working hard and being a good neighbor. On his guitar Kenneth Richardson joined in the singing of a jollification song. ***“Jollification Time”***



also featured displays of traditional crafts like rollers and climaxed outdoors with the playing of ring games, making Johnny cakes and maypole dancing. The ambiance was really “jolly” and the adults took part in the games and dancing.

An important legacy from CLASP 2010 is the mural on the eastern wall of the Library’s exterior. With Lomax’s photographs of jollification scenes for subject matter and inspiration, local artist, Gabriel Klaren, designed a creative piece that captures the spirit of people working towards common goals for mutual benefit. CLASP students, Courtney Mills and Shauna-Kae Lake assisted in the painting of this mural which was sponsored by LIME.



## 4.5 Exhibitions

In connection with the general election and the celebration of Black History month in February exhibitions were mounted. The Elections exhibition displayed the history of voting and elections in Anguilla. It also showcased the parties and their members by districts, enabling persons to be aware of the choices they had in choosing a representative.

The election presentation included a practical aspect which allowed students of the ALHCS to participate in a mock poll. This exercise generated quite some interest among the students who participated. This gave the students a chance to better understanding voting procedures and to gain overall knowledge of elections.

The Black History Month exhibition focused on the right to vote by blacks and specifically black women. It entailed topics such as segregation, equality, voting restrictions by colour and women's rights. It further displayed the first female politicians to hold office in the Caribbean and the present female Prime Ministers, Presidents and Chief Ministers in the Caribbean.



The Anguilla Day 2010 exhibition displayed various aspects of our culture that makes us uniquely Anguillian. The exhibition was entitled ‘Everything Anguillian’. Aspects of our culture that were explored included the foods that are considered somewhat native to Anguilla, e.g corn soup and pigeon pea soup, boatracing entitled “Da We Ting”, music ( highlighting present local bands and past bands) entitled ‘Wuk Ya Waistline”, dialect and proverbs entitled “So Dem Say” and our history that was entitled “We Goin’ Wayyyy Back”. In addition to this the Lomax Collection formed part of this exhibition, this was entitled “In The Old Time Days”.



The library also mounted exhibitions in honour of Caribbean personalities:

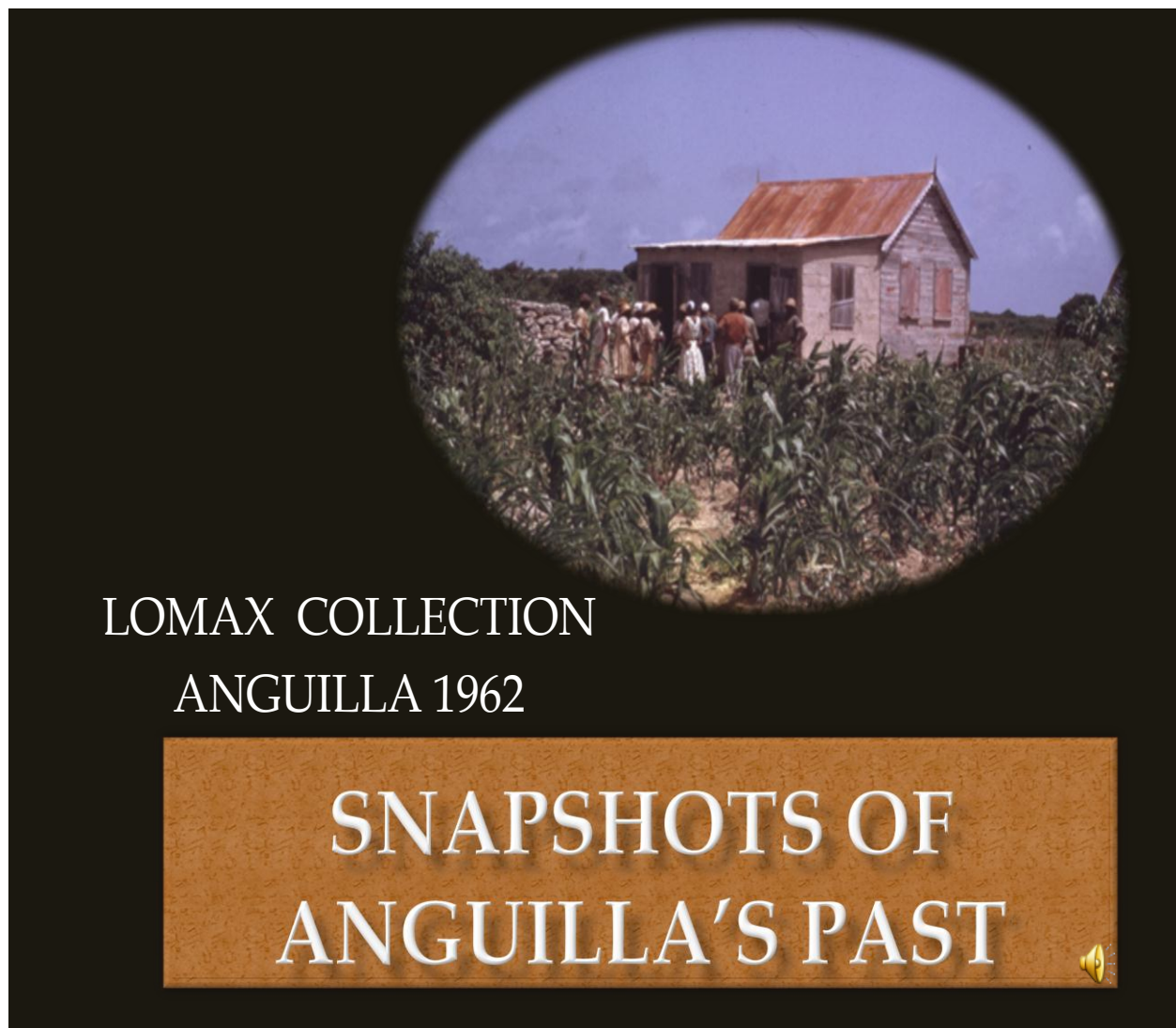
- ❖ September 2010 – “Groove Master: Alphonsus “Arrow” Cassell: soca king of the world.”
- ❖ November 2010 - “The Life & Work of Athyli Rogers” in recognition of the work of this Anguillian spiritual leader, author of the Holy Piby.

Throughout 2010 the Department of Library Services also collaborated on displays or exhibitions with a number of other organisations to educate the public on various issues and upcoming programmes. These collaborations included:

- ❖ **Promoting Statistics Week:** This focused on the upcoming 2011 Census and highlights from competitions.
- ❖ **Science Fair:** Student presentations for the primary schools' Science Fair were also displayed for several weeks. Unfortunately, some of the bulletin boards for the projects had to be removed from the floor where they were at risk of damage from water, dirt and traffic.
- ❖ **OECS Family Reform Project:** featuring model family legislation (status of children, child justice, adoption & domestic violence (Department of Social Development)
- ❖ **Migratory Birds (National Trust)**
- ❖ **Nurses Wall of Fame (School Health Services)**

### *Snapshots of Anguilla's Past: Public Conversations*

The Lomax 1962 archive was the focus for three presentations entitled “Snapshots of Anguilla’s Past” which were organized to spark off dialogue concerning the documentation of the national heritage. This audio-visual presentation was taken to the Rotary Club at Davida’s Restaurant on April 8, 2010 and emphasized the connections between functional literacy skills, information and cultural literacy.





On April 17<sup>th</sup> in partnership with the Department of Youth & Culture, “Snapshots of Anguilla’s Past” was presented to the general public with Linda Lake, Deputy Director, DY&C as the facilitator. It also featured a paper by Dr Don Walicek, describing the work of folklorist, Alan Lomax in the Caribbean region. Over 100 persons crowded into the Library for this event and Ms Lake’s intimate knowledge of the audience encouraged live demos of ring games and feedback from persons featured in the photographs of 1962. Repeat presentations were organized for May 29<sup>th</sup> at the Library and on May 31<sup>st</sup> at the luncheon for senior citizens in collaboration with the Anguilla Day Committee. The very appreciative audience of May 29<sup>th</sup> was also treated to cultural information from facilitator of the night, Valerie Hodge.



Traditional Kitchen wall built of stones

On request individual and small group viewings were also arranged. All presentations featured still photographs of traditional customs, sound bytes of songs, poems, ring games and interviews with culture bearers. Audiences showed great appreciation for the enduring value of Lomax's documentation, the need for the continuing transmission of cultural customs and offered suggestions for more dissemination efforts with great emphasis on the involvement of youth.

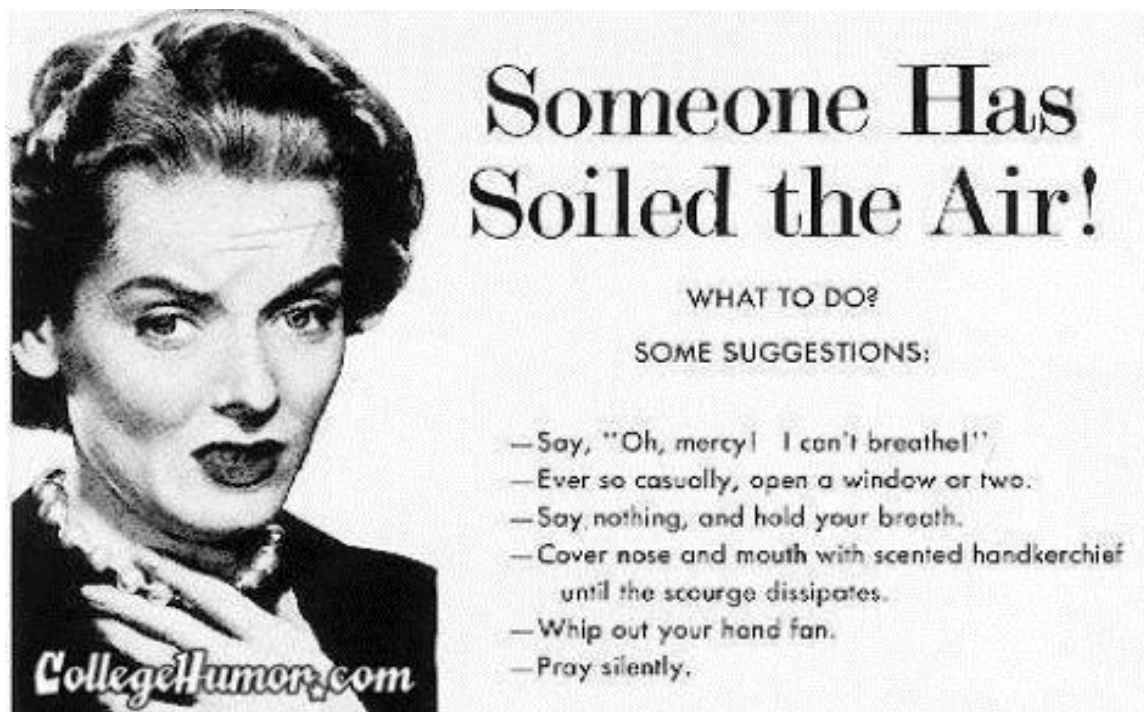


## 5. PHYSICAL ENVIRONMENT

During the year 2010 we were faced with many challenges to the environs of the Department of Library Services, some resulted in closure of the department, while others continued to disrupt services to our patrons and staff alike.

The library had a vagrant resident on the outer compound. Ralph Brooks took up residence and used the premises as his bathroom and bedroom. He was a public nuisance and a threat to service delivery and hygienic surroundings. Ralph continued to use the garden and western porch as his bathroom, he defecated and urinated on the porch, garden and the walkway to the back of the library. Numerous complaints were made to the Department of Environmental Health and other agencies to try and combat the problem of our unwanted visitor. The book drop chute had to be temporarily closed for safety reasons due to the erratic and unstable behavior of Ralph as he practiced throwing lit cigarettes into it.

During the months of February and March, the presence of an obnoxious odour led to the closure of the library building for a few days. It necessitated our bringing in personnel from the department of health protection, the plumber, the operator of the sewage treatment plant as well as the air conditioning person. Persistence paid off in the end and the problem was finally overcome.



During the month of December the library was plagued by an unbearable scent emanating from a store room situated next to the Work Room which resulted in closures. The source of this obnoxious stench was traced to a plastic bag containing human faeces. Three days after the initial find of this plastic bag, a second discovery was made of a garbage bag that also contained human faeces. The Department of Environmental Health and the Criminal Investigation Department of the Royal Anguilla Police Force were called to the premises. Investigation by Environmental Health identified other hazards from the construction work and recommended closure of library for a few days.

The Department of Library services experienced a number of robberies during the latter part of the year (2010). Items stolen included numerous boxes and bags of breakfast cereal, an internet router, chocolates, various types of fruits, yogurts, a flash drive, five (5) standing fans and a MP3 player. In addition to this, a refrigerator was emptied of soft drinks and cases of drinks were stolen from the Deputy Directors' office. Windows were found to be unlatched when staff reported to work in the morning, even though they were previously locked by staff at the end of the work day. The assistance of the Royal Anguilla Police Force was also utilized in this matter.

This brings to the forefront an issue that has been part of the Department of Library Services for a number of years, i.e. the issue of security. Security is basically non-existent, as the building is shared between the two departments and the middle is open, which enables anyone from the upstairs to enter the library during the time that the library is closed, specifically when workshops are in session in the Auditorium of the Teacher Resource Center. The library is quite concerned about this as there are a number of workstations left unprotected and in easy access of anyone who wishes to take them.

Storage continues to be an issue as the library grows. There are two small rooms assigned for storage, this space is insufficient as the extra materials are being placed in the walkways, workroom and the space assigned for the ICT Center, this is leaving the areas unsightly and a threat to staff safety. The ICT Center has now begun and this space is no longer available, which in turn has left the library in even more of a rut. The library needs extra space assigned for storage, repairs and book processing as the

allotted spaces are not sufficient. For instance, the workroom houses the staff that is not assigned to the Front Desk and is used for book processing, data entry, book repairs, vista-foiling and other library related duties, in addition to this the secretarial staff also uses the workroom. There are three workstations assigned for data entry and three desks assigned for this purpose; this leaves no space for the other duties to be performed. This tends to slow down the full processing, repairs etc.

The outer environment of the Department of Library Services leaves a lot to be desired, it is in an absolute state of disrepair. Small repairs were made to the pillars on the porch entrance by members of staff, this has improved it somewhat but there are portions of the porch that have broken areas. The shutters are still broken and hanging, and the paint is peeling, patrons are concerned about the safety of persons walking close to or under these shutters. In addition to this patrons have commented that persons might not enter the building as they might judge the inside by the outside, and this would be detrimental to the library as our aim and business is to provide a service to the public. Visitors to the island have commented on the difference of the interior of the library to the exterior premises. The inside is also in need of repainting and the lighting needs to be attended to, both the interior and the exterior.





## 6. PROMOTING PARTNERSHIPS

### ICT Lab

During the second quarter of 2010 the Department was fortunate to receive several boxes of new books for young children from acclaimed author, Dan Brown, of “The Da Vinci Code” fame. When he visited the Library some months later, he was given a tour of the facilities. The concept of an ICT lab being developed in the area that was previously a ‘courtyard’ captured his attention. On hearing that funding partners were being sought he immediately requested a quotation of cost estimates for the continuation of construction work. With the cooperation of the Director of Housing & Construction cost estimates were presented to Mr Brown’s local agent, Mr Warren Buddle. The estimates were promptly approved and work began in December, 2010.

The interest of LIME in this project is also acknowledged and its pledge towards the provision of computers will assist greatly with the implementation of upgraded ICT services to the general public.





## Malliouhana Poetry Competition

The Department teamed up with the University of the West Indies (UWI) Open Campus, the Department of Youth & Culture and Summit Chambers to organize the 3<sup>rd</sup> annual poetry competition which invited participation from four categories of age groups: five to eight years (5-8), nine to eleven years (9-11), twelve to fifteen (12-15) and sixteen and over (16+). In the wake of the tragic earthquake in Haiti and general environmental concerns “Heal the World” was selected as the theme for the competition. The theme proved to be immensely popular with a record number of 154 poems being submitted.

The first prize winners were:-

**Liam Henry (5-8)**

**Jadisha Henry (9-11)**

**Tequania Lake (12-15)**

**Dwayne Adams (16+)**

**Teacher Gloria Omolulu Institute**

**Morris Vanterpool Primary School**

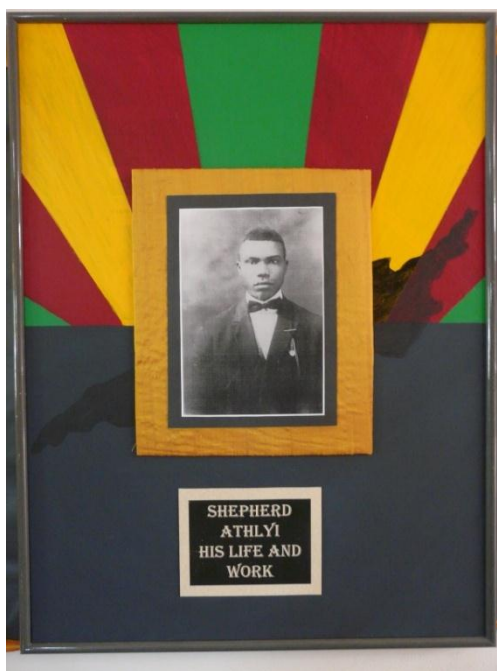
**Albena Lake Hodge Comprehensive School**

**Teacher (ALHCS)**



## Remembering Robert Athlyi Rogers

Leading community worker, Ijahnya Christian of the Athlyi Rogers Centre sought the Library's assistance with recognizing the contribution of Anguillian born, Robert Athlyi Rogers, as one of the voices of the early 1900s agitating for black unity and pride. On the scrolls of black history he can be viewed as a contemporary of Marcus Garvey. He was involved in the black ministry of the era and in 1924, Newark, NJ, he published his version of religious principles and prophecies in what is now a rare book, entitled "The Holy Piby". This publication serves as a constant reminder of Athlyi Rogers because his shepherd's prayer from "The Holy Piby" has been adopted almost verbatim as the creed of Rastafari, the fastest growing indigeneous religion of the 20<sup>th</sup> century.



Collaborative efforts with Ijahnya Christian, the family of Athlyi Rogers and the Smithsonian Institution, Washington resulted in a poster board being created for long-term viewing of information about Athlyi Rogers and the hosting of a 'recognition' event

on November 19, 2011. The commemorative event “Celebrating the Life & Work of Shepherd Robert Athlyi Rogers I” featured remarks by Ijahnya Christian and Robert Athlyi Rogers II, grandson of the honouree. Songs by Bankie Banx and Jaine Rogers and the unveiling of the permanent display were also part of the afternoon’s programme. All the display boards in the Library’s lobby highlighted aspects of the memoirs of Athlyi Rogers, not only his personal biography but the places, events and personalities who were the building blocks of his world. It is the story of a man from humble circumstances, unlettered but audacious enough to dream of spreading his thoughts across three continents. In appreciation of the department’s role in the documentation activities Mr & Mrs Robert Athlyi Rogers II presented a generous donation to assist library operations.







## 7. FINANCIAL SUMMARY

Figure 5

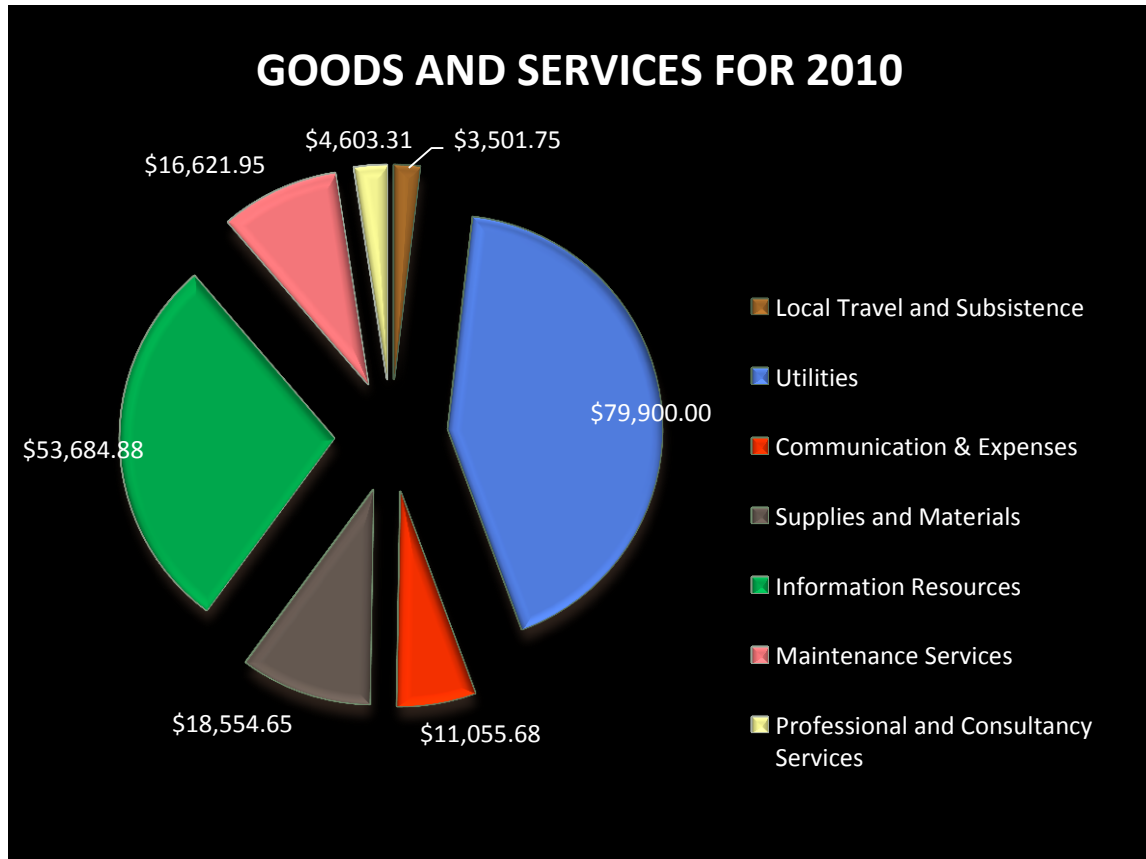


Chart shows expenditure on goods and services for 2010. The total utilities cover the cost of power consumption for both the Library and the Teachers' Resource Centre.

Due to further decline in the economy, 2010 budgetary allocations were again deeply reduced. As stated before in the Information Resources section of this report these budget cuts greatly affected the department's ability to purchase resources for the various areas in the library.

User fees and fines for services such as Internet access, photocopying, printing, overdues and DVD subscriptions amounted to \$21,370.80.

## 8. GOING FORWARD

- ❖ The declining economy continues to affect tangible responses to capital outlay for reducing the deterioration of the Edison L. Hughes Library and Education Complex. Priority needs to be paid to this area as the building is further deteriorating and will become a safety and business threat.
- ❖ Security remains a serious concern for which the installation of surveillance equipment is essential to assist with reducing damage to property, as was proven with the number of disturbances experienced in 2010 that are still unsolved.
- ❖ Continue building the catalogue that would be an accurate reflection of all our holdings, as well as the expansion of the audio-visual loan service and the entire collection. The aim is to increase patron numbers and to provide necessary materials. A library cannot function without current information materials.
- ❖ Implement website to increase visibility of the library, enhance information literacy and access to services offered, in addition to making available the Researcher Online Patron Access Catalogue System to our patrons.
- ❖ Maintain collaborative partnerships in the public and private sectors. Especially in these economic times, these partnerships may be a life line.
- ❖ The need to contemplate ways of overcoming our space constraints. To ensure the library's future, expansion needs to be an option in order for full functionality

as a knowledge center and to provide more space for user programmes, processing, repairs and storage. Storage continues to be an issue on a daily basis.

- ❖ Completion of the ICT Room and becoming fully functional as a place where the public can access enhanced technology and also instructional and recreational programmes for lifelong learning.
- ❖ Completion of 2011-2016 Strategic Plan and begin to implement its goals and objectives.

## APPENDIX 1

### ***SOURCES OF SUPPORT***

The following individuals and organisations made various donations to the library in 2010 to enhance collections, services or programmes. All inputs of time, energy, skills, funds and other contributions are greatly appreciated as they helped to maintain services or build collections.

#### ***Sponsorship (CLASP)***

LIME

Social Security Board

ANGLEC

National Bank of Anguilla (NBA)

Anguilla Community Foundation

J W. Proctors

Unique Trading Limited

Sunset Homes

Webster, Dyrud Mitchell

NAGICO

MAICO

Viceroy

Best Buy Supermarket

Oriental Bar & Restaurant

#### ***Sponsorship (Other)***

Social Security Board

EducationUSA

Dan Brown



***Networking***

Ministry of Social Development  
Teachers' Resource Centre  
Albena Lake Hodge Comprehensive School  
Department of Information, Technology and E-Government Services  
Department of Youth and Culture  
Open Campus UWI  
Summit Chambers  
Education Department  
The Media

***Volunteers and Resource Persons***

Janis Elijah	Linda Lake
Civilla Kentish	Sharon Lake
Lisa Bass- Browne	A-dziko Simba
Verrin Flemming	Ijahnya Christian
Anguilla Rotary Club	Karissa Rogers
Gabriel Klaren	Courtney Mills
Joan Carty	Kenneth Richardson
Alaina Carty	Kafi Gumbs
Leroy Browne (Desert Green Organic Farm)	Emmette Thompson
Mia Hughes	Sharice Henry
Yasus Afari	JoselynTheophile-Richardson
Bernice Fahie-Richardson	Valerie Hodge
Hyacinth Hughes	Don Walicek
Ingrid Fullington	Mary Steel-Chewning

### ***Information Materials***

Venice Carty  
Donacinth Kirwan  
Margaret E Spark  
Cindy Kosciuk  
Joyce Willmen  
Roselyn Mckenna  
Charlotte Berglund  
Jessica Connor  
Iris Moro  
Dan & Blythe Brown  
Sherri Morton  
Mike Voiculescu  
Vaughn Hazell  
Phyllis Richardson  
James Connor  
Charlene Fleming  
Victoria Bayley  
Raul Mejia  
Kimba Richardson  
Alwyn Allison Primary School

Bill Mckenna  
Carrol Shannon  
Ken Banks  
Maurice Wilkinson  
Dawn H Finch-Wright  
Perin Bradley  
Marie Whitton  
Walter & Beverly Saunders  
Delora Anderson  
Denise Romney  
Marcus Heaster  
Kelvina Connor  
Shariffa Wallace  
Avel Hodge  
Shaundel Reid  
Robert Athlyi Rogers II  
Ivor Hodge

## APPENDIX 2 DEPARTMENT OF LIBRARY SERVICES – ORGANISATIONAL CHART

